# Knowledge and Attitudes of Jordanian Dentists toward Speech Language Pathology

Hana Nawaf Mahmoud

Department of Hearing and Speech Sciences, School of Rehabilitation Sciences, the University of Jordan, Amman, Jordan

Abdelhameed N. Mahmoud The University of Jordan, Amman, Jordan; Jasmine Dental Implant Center, Amman, Jordan

Abstract—This study was conducted to assess dentists' knowledge of normal speech-language development (NSLD), speech-language disorders (SLD), and speech-language pathology (SLPy) and to determine their general attitudes toward speech-language pathology (SLPy). A self-administered, web-based questionnaire was emailed to all members of the Jordanian Dental Association Council. 191 completed questionnaire were entered in excel sheet and statistically analyzed with IBM SPSS version 20 software. The respondents demonstrated insufficient knowledge regarding normal speech-language development and speech-language disorders. Additionally, the majority of respondents reported a general impression that the speech-language pathologist has an important role in a health profession team (86.8%). However, they did poorly on the normal speech-language development questions (26%) as well as the speech-language disorders questions (18%). There were no statistically significant differences between different variables - age, gender, years of practice, place of practice and specialty of dentists and dentists' knowledge of speech-language pathology.

 ${\it Index\ Terms} - {\it attitudes},\ normal\ speech-language\ development,\ speech-language\ disorders,\ speech-language\ pathologist$ 

#### I. INTRODUCTION

The ability to communicate is very important; it is sometimes compared to the ability to breathe (Van Hattum, 1985b). People usually communicate to share ideas and feelings that convey messages between persons or groups (McLaughlin, 2007). Communication disorders are defined by the American Hearing and Speech Association (ASHA), which is considered the largest speech and language pathology professional association worldwide, as "an impairment in the ability to receive, send, process and comprehend concepts or verbal, nonverbal and graphic symbol systems" (ASHA, 2017).

The World Health Organization (WHO) documented that 15% of the world's population is disabled, and hundreds of thousands of children suffer from disability in communication due to impairment (WHO, 2017). Speech and language disorders (SLD) are considered a major public health problem because they cause many complications from childhood to adulthood (Vameghi, Bakhtari, Shirinbayan and Hatamizadeh, 2015). Various studies in different countries have documented the prevalence rates of SLD in children in different age group to be between 3.2% and 26% (Beitchman, Nair, Clegg and Patel, 1986:, Tomblin, Records, Buckwalter, Zhang, Smith, O'Brien, 1997; Shriberg, Tomblin and McSweeny, 1999). A study conducted by (Amayrah and Natour; 2012) reported that the prevalence of communication disorders in Jordanian schools was approximately 15%.

Assessment and treatment of communication disorders is usually conducted by a speech-language pathologist (SLP), who is considered a member of a multidisciplinary team, alongside other health professionals such as physicians, dentists, nurses and professionals in the education field and social services (Glover, McCormack, Smith-Tamaray;2015, Yoon, Steele; 2012). Moreover, such collaboration between professions in the evaluation and treatment of communication disorders has an essential impact on overall patient care. (West and Poulton, 1997; Hall, 2005).

The SLP plays a major role in assessment and treatment of different communication disorders, for instance, language and articulation disorders, voice and swallowing disorders, and fluency and resonance disorders (ASHA, 2017). Furthermore, the SLP addresses different age groups, from infants to elderly people, and is employed in a variety of settings such as universities, hospitals, schools, kindergartens and public and private clinics (Plante, Beeson, 2004)

According to the American Dental Association (ADA), the dentist is responsible for general care of teeth and diagnosis and treatment of oral and dental disease in all age groups, including patients with communication disorders, in addition to cooperating with other professionals on the team (ADA, 2017). A number of studies have reported that a qualified dentist should be characterized by a set of features in order to communicate effectively with patients, such as patience, motivation, organizational skill and communication skills, additionally, good listening and understanding of

the patient's complaint, particularly those of children, because most of them are unable to clearly articulate what or how they feel or respond to questions in connection to describing their pain or symptoms (Armanpreet, ,2014, Lowe, 2013).

Despite the importance of collaboration between the SLP and the dentist, many dentists are less familiar with the role of the SLP in different areas, which leads to either failure to detect the communication disorders or failure to refer to treatment (Vameghi et al., 2015). A study carried out by Crystal and Sullivan (Sultana, 2015) documented that the medical students, which include physicians and dentists, have insufficient knowledge concerning the role of and the services that can be provided by SLPs compared to nurses and occupational and physical therapists. Moreover, a study on Australian public knowledge of the SLP profession documented the awareness of only specific disorders such as stuttering and articulation disorders (Byrne, 2012). A recent study by (Eyndhoven, Chussid and Yoon, 2015) with regards to general knowledge of pediatric dentists about SLP found that despite the fact that the majority of pediatric dentists agreed that speech evaluation should be part of the dental examination, they did not perform well on either the normal speech and language development questions (NSLD), or symptoms of speech and language disorders (SLD), although this information is contained in the Handbook of the American Academy of Pediatrics Dentists (Nowak, Casamassimo, 2011).

A study conducted by (Mahmoud, Aljazy and Al Khamrah, 2014) regarding general public knowledge about speech and language pathology (SLPy) in Amman, Jordan, documented insufficient knowledge about communication disorders that are assessed and treated by SLPs, particularly those related to the medical or neurological fields, such as removed larynx -30%; voice disorders -37%; cleft lip and palate -22%; and strokes -20%.

Generally, people's attitudes are commonly defined as a combination of three aspects – beliefs, feelings and the intention to act. Consequently, there are many elements that vary in a person's attitudes; for instance, working experience, lack of training, limited information and difficulties in communication (Abdulwahab and Al-Gain 2003; Nagarajappa, Tak, Sharda, Asawa, Jalihal, Kakatkar, 2013). A study conducted by (Sultana 2015) about the attitudes of physicians and dentists in Bangladesh towards SLPs revealed that although the SLP has no separate role in the health professional team, they have a vital role in the assessment and treatment of patients with communication disorders. A number of dentists could name some SLPs; however, some did not have knowledge concerning where this service is being provided.

Despite the fact that SLPy is a developing profession that has only been established in Jordan approximately 20 years ago, to the best of the authors' knowledge, little research has been undertaken to investigate the knowledge and attitudes of Jordanian dentists regarding speech-language pathology. Hence, the purpose of this study is (1) to determine dentists' knowledge about speech-language pathology as a profession and their understanding of the role of SLPs and (2) to evaluate dentists' attitudes regarding SLP.

# MATERIALS AND METHODS

# The Questionnaire

This study was approved by the institutional review board at the University of Jordan. The questionnaire was self-designed specifically for the study. A web-based survey program, *survey monkey* (survey monkey.com, 2007), was chosen to administer the survey and collect the data. The survey was formulated in simple English language and pilot tested using 20 volunteer Jordanian speech-language pathologists and dentists, who were asked to provide feedback on content and clarity. Some comments and suggestions for modifications that were received were incorporated into the final version of the questionnaire. The finalized online survey was distributed via email to all dentists registered with the Jordanian Dental Association Council. Cover letters with a consent form, a link to the survey and an information sheet were enclosed in the email, which stated that participants would be anonymous and their responses would remain confidential.

The questionnaire was divided into four sections: the first section contained six questions (1-6 items) that collected demographic information of the respondents, comprising age, gender, place of work, academic degree, specialty, and years of work experience.

The second section included 10 items arranged in two categories. Category A (7-11 items) elicited information on the dentists' knowledge about normal speech and language development (NSLD), for example, normal sentence production for a three-year-old child, and the expected age for children to produce sibilant sounds such as (/ s/ and / z /sounds). Category B (12–16 items) elicited information about dentists' knowledge of speech and language disorders (SLD). These items contain scenarios for diverse types of communication disorders, such as language disorders, articulation disorders, voice and swallowing disorders, resonance disorders and fluency disorders, in addition to whether these scenarios should be referred for speech language assessment or not. The response formats for this section included 'true', 'false' and 'I do not know' answers.

The third section (17-23 items) was designed to evaluate the knowledge of the dentists about the speech-language pathologist (SLP) profession; for example, how they first heard about SLP; whether they refer any patients to SLP; and reasons for not referring. Knowledge was assessed about employment settings, ages of clients that SLPs address and the diversity of disorders treated by SLPs, for instance, "people who have had strokes", and situations that do not require an SLP such as "people with pneumonia".

The fourth section required the dentists to rank a number of statements and to provide short answers and was developed to evaluate dentists' attitudes and levels of confidence towards SLPy; for example, whether the SLP is an

important profession in the rehabilitation team, whether the dentist felt knowledgeable about SLPy or had enough knowledge to explain the SLPy profession to others; and whether they had undertaken a course in communication disorders or could identify some SLP names. This section rated to what degree the respondents agree using a five-point Likert type scale (1= Strongly Agree, 2= Agree, 3= Natural, 4 = Disagree, 5 = Strongly Disagree). Data were obtained regarding dentists' attitudes towards referral patients with communication disorders to SLPy services as well as reasons for not referring.

#### II. METHODOLOGY

The dentists were asked to complete the questionnaire within one month. The completed questionnaires were collected and statistically analyzed with IBM SPSS version 20 software. Pearson Chi- Square was used to identify differences in response for different variables with the level of significance set at p. > 0.05.

# III. RESULTS

A total of 235 Jordanian dentists responded to the web-based survey that was distributed to all registered members of the Jordanian Dental Association Council; however, 44 dentists did not answer all the questions, and these were excluded from the study. The final number of respondents was 191 with a response rate of 81%.

# A. Demographic Characteristics of the Respondents

The characteristics of respondents and their practices are shown in Table 1.

TABLE I.

DISTRIBUTION OF PARTICIPANTS ACCORDING TO DEMOGRAPHIC DATA

		N	Percentage
Gender			
	Female	89	46.60
	Male	102	53.40
Age			
	22- 29	104	54.45
	30- 39	43	22.51
	40- 49	36	18.85
	50 +	9	4.19
Practice			
	Private sector	82	42.39
	University	45	23.56
	Ministry of Health	19	9.95
	Royal Medical Services	19	9.95
	Overseas	15	7.85
	Unemployed	11	5.76
Dentists			
	-GDP	111	60.3
<ul> <li>Specialty</li> </ul>	Oral surgeon	14	7.6
	Oral Radiologist	11	4.3
	Oral pathologist	11	3.8
	Orthodontist	7	6.0
	Paedodontist	8	6.0
	Periodontist	12	3.8
	Endodontist	7	1.6
	Fixed and removable Prosthodontist	3	6.5
. ·	Other	7	6.0
Experience	Less than a year	47	24.6
	1 year to less than 5 years	64	33.5
	5 years to less than 10 years	24	12.6
	10 years to less than 15 years	25	13.1
	15 years or more	31	16.2

# B. Knowledge of Normal Speech and Language Development (NSLD) and Speech and Language Disorders (SLD)

The number of dentists who correctly answered each statement regarding knowledge of NSLD is shown in Table 2. The number of dentists who correctly answered each scenario about SLD is shown in Table 3.

TABLE II.
KNOWLEDGE OF NORMAL SPEECH AND LANGUAGE DEVELOPMENT

Questions	N	Percentage		
Children usually begin to produce two words together in a sentence at the age of 2 to 3 years.				
True *	145	75.92		
False	26 13.6			
Do not know	20	10.47		
All children with speech lang	guage disorders have intellectual	deficits.		
True	39	20.31		
False *	120	62.8		
Do not know	32	16.7		
The expected age for childre	n to produce sibilant sounds such	as'S' and 'Z' in their speech is between 5		
years.				
True *	78	40.84		
False	56	29.32		
Do not know	57	29.84		
	e occurrence of congenital cleft t	palate become operative during the first trin		
All factors responsible for th		man erremt character among are man am		
All factors responsible for th of pregnancy. True *	104	54.45		
of pregnancy.	104 43	54.45 22.51		
of pregnancy.  True *				
of pregnancy. True * False Do not know	43 44	22.51 23.04		
of pregnancy. True * False Do not know	43 44 repetition and prolongation of sou	22.51		
of pregnancy. True * False Do not know  Any dysfluencies including r	43 44 repetition and prolongation of sou	22.51 23.04		
of pregnancy. True * False Do not know  Any dysfluencies including r considered normal in all ages	43 44 repetition and prolongation of sous.	22.51 23.04 ands in the words, e.g., da.da.da dad, will be		

<sup>\*</sup> correct answer

For the NSLD, 26% of respondents answered four of five statements correctly; only 11% of the respondents answered all five questions correctly, and 5% (ten) respondents answered all questions incorrectly.

It was found that 75% of the respondents (n=145) knew that the expected age for children to produce a sentence that includes two to three words is between two and three years, while 63% of respondents (n=120) knew that children with SLD were not considered children with intellectual deficits. 40% of respondents (n=78) believed that the expected age for children to produce sibilant sounds, for example 's' and 'z' sounds, is between five and seven years. More than half of the respondents 54% (n= 104) believed that the factors that led to congenital cleft palate become operative during the first trimester of pregnancy. Finally, 60% of respondents (n= 115) knew that the appearance of dysfluency was not considered normal in all ages.

TABLE III.
KNOWLEDGE OF SPEECH AND LANGUAGE DISORDERS

Questions	N	Percentage
In your opinion, if an adult v	vith severe hearing loss wants to	o learn sign language, he/she should be treated by a
speech-language pathologist		
True	111	58.12
False *	34	17.80
Do not know	46	24.08
cheeks and tongue muscles.		that presented two years ago due to paralysis in his r a physician, a dentist and a physical therapist; thologist.
True	118	62.11
False *	41	21.58
Do not know	31	16.32
In your opinion, after laryng pathologist.	ectomy (removal of the larynx)	there is no need to consult a speech language
True	113	60.11
False *	40	21.28
Do not know	35	18.62
Hoarseness, decreased pitch	range, and neck pain are sympt	coms of voice disorders.
True *	84	43.98
False	33	17.28
Do not know	74	38.74
In your opinion, a three-year consult a speech-language pa		left palate with several dental anomalies should
True *	142	75.3
False	21	10.99
Do not know	28	14.66

<sup>\*</sup> correct answer

To test their knowledge about SLD, respondents were asked to make judgments on five different SLD scenarios: 18% of respondents answered four of five scenarios correctly, while 5% of respondents answered all five scenarios correctly; however 13% of respondents answered all questions incorrectly. A high percentage of respondents (58%) (n=111) reported that the SLP was considered the best professional for teaching sign language to deaf or hard-of-hearing people. Interestingly, 62% of respondents (n= 118) were unaware that patients with swallowing disorders should be referred to an SLP as well as other professionals. Moreover, 60% of respondents (n= 113) also believed that there was no need to consult an SLP after laryngectomy (larynx removed). In addition, 43% of respondents (n= 84) knew the main symptoms of voice disorders, and 75% (n= 142) believed that children who had cleft palatal repair have SLD and must be evaluated and treated by an SLP.

There was no statistically significant difference in age, gender, year of practice, place of practice and specialty of dentists for knowledge of NSLD and SLD.

#### C. Knowledge about the Speech-language Pathologist (SLP)

For all dentists questioned, 62% (n= 120) had heard about the SLP, and 51% (n= 98) of them reported that they gave advice to consult an SLP, while only 29% (n= 55) of respondents actually referred their patients for speech-language assessment. The respondents had many different reasons for not referring a patient with SLD to an SLP; approximately 68% of dentists had a lack of knowledge about SLPs, and half of dentists had a lack of knowledge of referral procedures. Additionally, 43% of respondents were uncertain about the diagnosis, and over a quarter of respondents, 26%, reported that parents may become angry about a referral to an SLP. The dentists' reasons for not referring patients to speech and language clinics are listed in Table 4.

TABLE IV.
REASONS FOR NOT REFERRING A PATIENT WITH SPEECH-LANGUAGE DISORDERS TO A SPEECH-LANGUAGE PATHOLOGIST

Reason	N	Percentage	
- Parents may become angry if I re a speech-language pathologist	efer them to 51	26.85	
<ul> <li>Lack of knowledge about speech language pathologist</li> </ul>	131	68.95	
<ul> <li>Lack of knowledge of referral pr</li> </ul>	ocedures 96	50.53	
<ul> <li>Uncertainty about diagnosis</li> </ul>	82	43.16	
<ul> <li>Lack of time</li> </ul>	26	13.68	
<ul> <li>None of my patients needed refer Speech-language pathologist</li> </ul>	rral to a 35	18.42	
<ul> <li>No reason given</li> </ul>	21	11.05	

Half of the respondents, 51%, obtained information about SLPs from work experience, 41% from university curricula, 28% from reading, 23% from the internet, and 16% from a friend. For the group of ages that SLPs address, the highest percentages were 83% for grade school children, 80% for teenagers, 77% for preschool children, and 65% for adults, while the lowest percentages were 41% for elderly people and 26% for infants. Interestingly, just 16% of all respondents agreed that SLP worked with all age groups listed above.

Concerning places where SLPs are employed, almost three quarters, 74%, of respondents reported that SLPs are employed in private clinics, 63% in hospitals, 58% in schools, 46% in universities, and 41% in kindergartens. Unfortunately, 12% of respondents believed that SLPs worked in all the above settings. Finally, the respondents were asked to determine whether an SLP is typically involved in treating different disorders or not.

Notably, the dentists cannot differentiate between the situations that do require an SLP, for example, people with cleft palate, and those that did not require an SLP, for example, people with muscle disease. The results indicated that the dentists have a good knowledge of "people with cleft palate" and "children who are late to talk," with the percentages of 83% and 82%, respectively. The percentages of respondents according to the diversity of disorders treated by SLP are shown in Table 5.

 ${\it Table V.}$  Dentists' Responses By Percentage Regarding Diversity Of Disorders Treated By SLP

Type of Disorders	N	Percentage	
People with diseases or injuries of the brain	110	57.59	
People with fluency disorders, e.g., stuttering	141	73.83	
People with hearing loss	147	76.96	
Children with autism	135	70.6	
People with pneumonia	10	5.2	
People with voice disorders	73	38.53	
People who have had strokes	56	29.7	
People who lose their eyesight	44	17.28	
People with cleft palate	159	83.25	
People with mental retardation	81	42.41	
People with leukemia	6	3.1	
People with tonsillitis	11	5.76	
People with swallowing disorders	65	34.03	
People with dementia or memory deficit	32	16.75	
People with muscle diseases	77	40.3	
People who start talking late	158	82.72	

There was no significant difference between variable factors in this study and dentists' knowledge related to SLP.

# D. Attitudes towards Speech and Language Pathology (SLPy)

In this section, there were a few questions that had to be answered on a scale from 1 to 5 (1= strongly agree and 5= strongly disagree). We found no significant differences between different variables related to age, gender, place of work, academic degree, and years of work experience and attitudes towards SLPy. Most of the dentists – 86% – agreed or strongly agreed that SLPy is a vital profession in the rehabilitation healthcare team. Although 40% of dentists agreed or strongly agreed that they feel knowledgeable about SLPy, 71% of dentists disagreed or strongly disagreed that they have enough knowledge to explain SLPy to other professionals. Moreover, 39% of dentists agreed or strongly agreed that they can confidently recognize signs of SLD in the clinical setting, and 82% of dentists agreed or strongly agreed that they are willing to attend a continuing education course in SLD. Dentists' attitudes toward speech-language pathology (SLPy) are listed in Table 6.

TABLE VI.
DENTISTS' ATTITUDES TOWARD SPEECH-LANGUAGE PATHOLOGY (SLPY)

Statement	Percentage of agree or	Neutral	Percentage of disagree or
Statement	2 2	iveutai	
	strongly agree		strongly disagree
1. Speech language pathology is a vital profession in the	86.9%	10 .99	2.1
rehabilitation healthcare team			
2. I feel knowledgeable about speech-language pathology	39.27	32.46	28.27
3. I feel I have enough knowledge to explain speech-	25.13	23.56	51.35
language pathology to other professionals			
4. I can confidently recognize signs of speech language	39.79	31.94	28.27
disorders in the clinical setting			
5. I am aware of specialized centers for speech-language	32.07	20.11	47.83
disorders in Jordan			
6. I know the name of at least one speech-language	29.29	12.57	58.65
pathologist who works in Jordan			
7. I had a course in communication disorders or speech	47.28	11.05	41.67
language disorders at the university			

# IV. DISCUSSION

This cross-sectional study was conducted to investigate the knowledge of Jordanian dentists regarding the speech-language pathologist's roles. There is a lack of published studies on dentists' knowledge about SLPy as well as about NSLD and SLD; to the best of our knowledge, little research has been undertaken in Jordan.

In the present study, the majority of respondents had a low level of knowledge about NSLD, which agrees with the study conducted by (Eyndhoven et al, 2015). In that study, less than 1 % of respondents answered all statements correctly for NSLD even though those normal milestones are listed in the American Academy of Pediatric Dentistry (AAPD) handbook. Moreover, the highest percentage of dentists' knowledge about NSLD was 75% for normal language development, while the lowest percentage for NSLD was 40% for articulation development. A possible explanation for this high percentage is the type of communication between dentists and children, which depends on one-to-one interaction. In other words, children typically can respond to dentists' questions about pain depending on their age and based on how much they have developed language to express their feelings. This communication may appear simple if the child can produce clear and organized sentences, which makes judgment on his/her language development by dentists easy and uncomplicated. Otherwise, the lowest percentage is associated with the articulation disorders, which are defined as "an inability to produce certain speech sounds" (Bauman, 2012).

In other words, this result depends on dentists' general understanding of the child's intelligibility of sounds; usually, the dentist pays more attention to the general context of speech instead of appropriate and correct production of each sound.

In terms of dentists' knowledge about SLD, the respondents were asked to make decisions on different scenarios about SLD and whether these are needed for referral to an SLP. With regards to the first scenario, 58% of respondents believed that one of the responsibilities of the SLP is to teach sign language for deaf or hard-of-hearing people. Moreover, the deaf community is defined as those individuals who use signed language as their primary mode of communication. For decades, confusion has existed over the differences in the roles of the SLP and a sign language assistant/interpreter, who is responsible for helping deaf or hard of hearing individuals understand what is being said in a variety of situations. However, despite the importance of collaborative work between all team members to help deaf or hard-of-hearing people, no specific policy could be found regarding the diagnosis or treatment of individuals who are deaf or hard of Hearing in ASHA's publication. Otherwise, ASHA and the Council on Education of Deaf and National Association of Deaf reported that a signed language assistant/interpreter must be certified by the National Association of the Deaf in sign language or hold a specialized certificate or degree program in American Sign Language interpretation, regardless of whether they already hold a Bachelor's or Master's degree in SLPy (Cripps, Cooper, Supalla and Evitts, 2016).

Regarding the second, third and fourth scenarios, we found that respondents' awareness related to these disorders that have neurological bases according to the ASHA classification is limited: a high percentage of dentists – 60% and 67%, respectively – agreed that there was no need for an SLP to treat swallowing disorders or laryngectomees, which is similar to a previous study (Byrne, 2010). Recently, a study conducted by (Mahmoud, AL Jazi and ALkhamrah ,2014) reported inadequate public knowledge of some SLDs, for example, swallowing disorders, voice disorders and following strokes; however, there are several reasons why this may be the case. First, the general idea among the public as well as among the respondents in this study is that SLPs are needed in cases that directly involve language and speech problems such as language disorders, articulation disorders, and stuttering, and that there is no important role for SLPs in medical or neurological disorders. Second, many patients with medical problems, for example, body and head injuries, strokes and laryngectomy, visit the medical profession initially for evaluation, for example, physicians, dentists and Otolaryngologists, and those key members in the medical field are unaware of the services an SLP can provide patients. Therefore, a big gap exists between medical professions and SLPs due to the very limited exposure to the field of SLPy. Finally, a lack of SLPy clinics in Jordanian hospitals has led to a decrease in the interaction between all team members in addition to reducing the appropriate procedures of referral.

In contrast, 75% of respondents in the final scenario agreed that patients with cleft lip and palate must be evaluated and treated by SLPs, and this high percentage of knowledge suggests that dentists were more familiar with cleft palate cases; moreover, dentists had the topic of cleft palate included in their university curriculum, as well as clinical exposure to individuals with cleft palate.

The respondents for the present study exhibit no significant difference between ages, gender, years of practice, place of practice and specialty of dentists and knowledge of NSLD and SLD. These results indicate that a need for general awareness of normal and abnormal milestones in the field of SLPy.

Although approximately two-thirds of the dentists in this study had some knowledge about SLPs and half of them reported that they gave advice to consult SLPs, most of the dentists did not refer their patients to speech and language clinics. The main reasons for Jordanian dentists not to refer patients with SLD were lack of knowledge about SLPy, uncertainty about referral procedures, uncertainty about diagnosis, and fear of anger from parents. All these responses led to a result that focused on the value of educating dentists and increasing their knowledge of normal milestones of speech and language as well as SLD so they can detect and refer such cases. These findings are consistent with the results of (Vameghi et al. 2015) who reported that insufficient knowledge of professionals meant that children with SLD were not detected, or were not referred for SLPs.

An unexpected result of the current investigation was that under half of the dentists – 41% –acquired their information about SLPs from work experience, then from the university curriculum. This is a low percentage, which suggests a lack of adequate information conveyed in academic programs, which raises the importance of effective education with specific courses related to NSLD and SLD to increase the dentists' knowledge and awareness. On the other hand, the results showed that work experience is the initial and most vital information resource; a good explanation for this is that dentists communicate directly with patients in the dentistry clinic and this kind of communication opens up more opportunities to exchange information with others in the work place and seek the appropriate professional.

Another finding was that dentists little knowledge of SLP presented by the little awareness of places that employed SLPs and the age groups that SLPs address. The results clearly revealed that even though a large number of dentists believed that the private clinics were the initial institutions that employed SLPs, followed by schools, universities, hospitals and kindergartens, only 12% of dentists thought that SLPs work in all five places. Furthermore, with regards to age groups that SLPs address, the results illustrated that a high percentage is recorded for school-age children and teenagers, with a low percentage recorded for infants and elderly people. There are some reasons for these results: first, according to the American Academy of Pediatric Dentistry, children's first dental visit must be scheduled at the first

birthday. However, a study conducted by ( Draidi, AL-Olaimat, Hyasat, Othman and Sakarna ,2014) suggested that the age range on the first dental visit in Jordanian children was 24-144 months; thus, dentists' knowledge about this group under two years of age is limited due to rare appointments between those children and the dentist. Second, regarding elderly people, we found that many dentists have no information about the role of SLPs with elderly people, for example, whether SLPs provide vital services to those individuals who do have communication, cognitive, or swallowing impairments following illness, trauma, or disease. In addition, there is a lack of knowledge on how to prevent communication and swallowing disorders by promoting a healthy lifestyle and educating consumers about how to prevent strokes and other disorders that may lead to speech and language impairments.

With regard to cases that SLPs work with, we found that the dentists were able to make judgment on language delay, cleft lip and palate, and stuttering, while voice disorders, swallowing disorders and hearing loss were the most difficult to distinguish. Once again, there is a need to raise the awareness of dentists regarding the disorders that SLPs can become involved in to ensure that these unrecognized disorders will be identified in the first instance and that patients are referred and receive effective treatment.

Finally, regarding dentists' attitudes toward SLP, the overall responses in this sample agreed that SLPy is a vital profession on a healthy team; however, the majority of the respondents indicated that they were not knowledgeable enough about SLPy as a profession to explain SLPy to other professionals. Moreover, 70 % of the dentists reported that they had not attended a specialized course in SLD at the University of Jordan and were unconfident in their ability to recognize the signs and symptoms of SLD. Over 80% of respondents stated they are willing to attend a continuing course in SLD. The results of this survey suggest that dentists need more extensive and effective education to increase their knowledge and awareness of all aspects of NSLD as well as SLD.

# V. CONCLUSION

This study showed insufficient knowledge of dentist regarding normal speech-language development and speech-language disorders. In addition, the majority of respondents agreed that SLPy is a vital profession in the rehabilitation healthcare team. The main reasons for dentists not referral patients with communication disorders for speech language pathologist included lack of knowledge about SLP and referral procedures.

#### REFERENCES

- [1] Abdulwahab, S., & Al-Gain.S. (2003). 'Attitudes of Saudi Arabian health care professionals towards people with physical disabilities'. *Asia Pacific Disability Rehabilitation Journal*, Vol, 14(1) 63-70
- [2] Amayreh, M., & Natour, Y. (2012). Introduction to Communication Disorders (1<sup>ST ed)</sup>. Jordan: Daralfijer
- [3] American Speech-Language-Hearing Association. (2017). Clinical supervision in speech-language pathology [position statement]. http://www.asha.org/policy/RP1993-00208/ [Retrieved on 22 November, 2017]
- [4] American Academy of dentistry. (2017). Glossary of Dental Clinical and Administrative Terms: http://www.ada.org/en/publications/cdt/glossary-of-dental-clinical-and-administrative-ter. [Retrieved on 22 November, 2017]
- [5] Armanpreet, K. (2014). 'Communication amongst Dentists, Patients, and Parents A Triad'. UC Merced Undergraduate Research Journal, 7 (2) 58-67
- [6] Beitchman, JH., Nair, R., Clegg, M., Patel, P.G.(1986). Prevalence of speech and language disorders in 5-year-old kindergarten children in the Ottawa-Carleton region. *Journal of Speech and Hearing Disorders*. 1986; 51(2):98-110.
- [7] Bauman, J. (2012). Articulation and phonological impairments, a clinical focus, 4<sup>th</sup> edition. New Jersey: Pearson Education
- [8] Byrne, N. (2010). 'Why do students from related professions choose not to enter speech language pathology? 'International Journal of Speech-Language Pathology, 12(4): 344–351.
- [9] Cripps, J., Sheryl C., Samuel S., & Paul, E. (2016). 'Meeting the needs of signers in the field of speech and language pathology: Some considerations for action'. *Communication Disorders Quarterly*, 37(2), 108–116.
- [10] Draidi, Y., AL- Olaimat, A., Hyasat, A., Otman, E., & Al- Sakarna, B. (2014). The most common chief complaint among Jordanian children at first dental visit'. *Pakistan Oral & Dental Journal* Vol 34, (2), 330-334
- [11] Eyndhoven, L., Steven C., & Yoon, R. (2015). 'Knowledge, Attitudes, and Practices of Pediatric Dentists Regarding Speech Evaluation of Patients: Implications for Dental Education', *Journal of Dental Education*, Vol 79(11):1279-85
- [12] Glover, A., McCormack, J., & Tamaray, M. (2015). 'Collaboration between teachers and speech and language therapists: Services for primary school children with speech, language and communication needs'. *Journal of child language Teaching and therapy* Vol.31 (3) 363-382
- [13] Hall, P. (2005). 'Interprofessional teamwork: Professional cultures as barriers.' *Journal of Interprofessional Care* Vol19. (1)188-196.
- [14] Lowe, O. (2013). 'Communicating with parents and children in the dental office'. *Journal of the California Dental Association*, 41(8), 597-601.
- [15] Mahmoud, H., Al- jazy, A., & Al- khamrah, R. (2014). 'A study of public awareness of speech language pathology in Amman', College Student Journal, Vol 48(3), 495-507
- [16] McLaughlin, S. (2007). Introduction to language development. University of Central Oklahoma: Clifton Park, NY: Thomson Delmar Learning.
- [17] Nagarajappa, R., Tak, M., Sharda, AJ., Asawa, K., Jalihal S., & Kakatkar G. (2013).' Dentists' attitudes to provision of care for people with learning disabilities in Udaipur, India'. *Scandinavian Journal of Caring Sciences*. 27(1):57-62.

- [18] Nowak, A. & Casamassimo, P., (2011). American Academy of Pediatric Dentistry handbook of pediatric dentistry. 4th ed. Chicago: American Academy of Pediatric Dentistry
- [19] Plante, E., & Beeson, P. (2004). Communication and communication disorders; a clinical introduction, Pearson education, Inc
- [20] Shriberg, L., Tomblin, J., & McSweeny, J. (1999) 'Prevalence of speech delay in 6-year-old children and comorbidity with language impairment'. *Journal of Speech, Language, and Hearing Research*. 42(6):1461-81.
- [21] Sultana, R. (2015). 'Physician's perception about the role of speech and language therapy', Unpublished thesis B.S. Bangladesh Health Professions Institute. (BHPI) Chapain, Savar, Dhaka-
- [22] Tomblin, J., Records, N., Buckwalter, P., Zhang, X., Smith, E., & O'Brien M. (1997). Prevalence of specific language impairment in kindergarten children. *Journal of Speech, Language, and Hearing Research*; 40(6):1245-60.
- [23] Vameghi, R., Bakhtari, M., Shirinbayan P., & Hatamizadeh. N. (2015). Delayed Referral in Children with Speech and Language Disorders for Rehabilitation Services, *Iranian rehabilitation journal*, Vol. 13(1): 16-21
- [24] Van Hatturn, R. (1985b). Organization of speech-language services in schools: A manual. San Diego: CA: College-Hill Press.
- [25] West, P. (1997). A failure of function: Teamwork in primary health care. Journal of Interprofessional Care 1 1: 2, 205-216.
- [26] World Health Organization. (2017). Disability and health, http://www.who.int/mediacentre/factsheets/fs352/en/. [Retrieved on 10 November, 2017].
- [27] Yoon, M N., & Steele, C. (2012). Health care professionals' perspectives on oral care for long-term care residents: nursing staff, speech-language pathologists and dental hygienists. *Gerodontology Journal* .29(2):e525



**Hana Nawaf Mahmoud** is an instructor at the Department of Hearing and Speech Sciences at The University of Jordan. She obtained her Master degree in Speech and Language Pathology from The University of Jourdan in 2003.

Mahmoud has over 15 years of experience as a clinical supervisor and as a speech and language pathologist for both children and adults in a number of settings include public and private schools, rehabilitation centers, and university clinics.

Mahmoud's experience includes working with individuals with Developmental Delays, Apraxia, Fluency Disorders, Learning Disabilities, Intellectual Disabilities, Down Syndrome, Cerebral Palsy, Hearing Impairments, Expressive/Receptive Language Impairments, Articulation/Phonology Disorders, Voice

disorders.

Mrs. Mahmoud is licensed in Speech Pathologist Profession, by Ministry of Health, Amman – Jordan.



**Abdelhameed N. Mahmoud** graduated as a Doctor of Dental Surgery (DDS) from the Dental school affiliated with The University of Jordan (2013), Amman, Jordan

He has a Six-year working experience, has worked as a General Practioner Dentist at the Jasmin Dental Implant Center in Amman, Jordan (Since 2015-till now). He worked as INTERN DENTIST for a year period (July,2014-July,2015) conducted at the Jordanian Ministry of Health

Dr. Mahmoud Participated in a national campaign providing measles, rubella and polio vaccinations, as well as vitamin A supplements, to protect all communities in Nov. 5<sup>th</sup> 2013. Also Dr. Mahmoud is a member of Oral Health Education Committee (OHEC). He has been working as a co-author among the research team investigating and working on **the development and design of novel gold nanoparticles as antibacterial** 

agents for dental applications in The University of Jordan and AL-Zaytona University of Jordan.